

# HISTORY

According to Rubin and Rubin (2001), "History is a continuing story that can and should be shared. The narrating of history is empowering, to those who tell the tale and those who listen, as participants take pride in describing successes, while framing the issues in ways that encourage others to join in the fight" (p. 53).

With an award of \$10,000 from the Danforth Foundation in 1993, a coalition of 8 agencies, who came to be known as the Children's Partnership Board (CPB), came together during 5 day long meetings spread throughout the year, to begin the process of collaboration. Representatives from the school district, the health department, the rehabilitation center, the mental health center, the local head start agency, and child care organizations comprised the CPB. Jeannie McGuire was the Facilitative Leader of the CPB.

# TWO TYPES OF FACILITATOR ROLES

## Process Facilitator

### HOW

The Methods and Procedures  
How Relations are Maintained  
The Tools Being Used  
The Rules or Norms Set  
The Group Dynamics  
The Climate

## Content Facilitator

### WHAT

The Subjects for Discussion  
The Task  
The Problem Being Solved  
The Decisions Being Made  
The Agenda Items  
The Goals

## Content Facilitator as “Facilitative Leader”

Works From a Set of Core Values Consistent With  
Concepts of:

EMPOWERMENT  
COMMITMENT  
COLLABORATION  
LEARNING  
PARTNERSHIP

## Difference between Facilitators & Facilitative Leaders

Characteristics	Process Facilitator	Facilitative Leader
Group Membership	Third Party	Leader of Group
Involvement in Substantive Issues	Neutral	Deeply Involved in Issues
Use of Expertise	Process Expert	Content & Process Expert
Decision Making Authority	No	Yes

# THE EARLY YEARS

## Get The ELEPHANT Out Of The Room

Agency presentations (1 ½ hours each)

Examination of the Cons of collaboration;

- ❖ It takes too much time;
- ❖ Confidentiality issues;
- ❖ Too many complicated forms;
- ❖ Turf issues;
- ❖ Competition between agencies for funding;
- ❖ Different priorities for serving families; and
- ❖ Too much bureaucracy.

Examination of the Pros of collaboration

- ❖ Prevention of duplicative services to families;
- ❖ Becoming more knowledgeable of services offered;
- ❖ Focusing on the families served and;
- ❖ Communicating better among agencies.

## MISSION

Utilizing federal, state and local revenues, the mission of the CPB is to provide opportunities for collaborative efforts among agencies that serve children and families from diverse backgrounds. Through comprehensive collaboration, the CPB will encourage and strengthen family bonds by preventing duplication of services, and coordinating resources to ensure quality multi-cultural programming for all families (CPB, 1993)

## CPB Meetings: Structure

**Administrative meetings** 3 times per year with about 10 CPB members who plan activities for the larger group (4 weeks before)

**General meetings** 3 times per year with 80+ groups and over 60 members at each meeting.

**Task forces:** Meets in between General Meetings: Designed to Focus on Single Issue Topics (Living Wage Initiative, Community of Promise Youth Summit Planning activities, Poverty Simulations, etc).



# SAMPLE CPB AGENDA

- 8:00 A.M.-8:15 A.M.      Registration and Refreshments
- 8:15-A.M.-8:45 A.M.      Welcome, Introductions, Announcements
- 8:45 A.M.-10:00 A.M.      Child Abuse and Neglect Panel:  
Texas Families Together and Safe  
Barbara Bush Parenting Center (Including Head Start)  
OPTIONS for Young Parents  
Bryan Early Head Start and Head Start  
Big Brothers Big Sisters  
Twin City Mission STAR program and Child Abuse Programs  
Texas Department of Family and Protective Services
- 10:00 A.M.-10:15 A.M. Break
- 10:15 A.M.-10:45 A.M.      Are We Burned Out Yet? Professional Quality of Life Compassion Satisfaction  
and Fatigue Subscales.
- 10:45 A.M.-11: 45 A.M.      Heath Services Panel:  
BVCAA Federally Qualified Community Health Center  
Brazos County Health Department  
Mental Health and Retardation Authority of the Brazos Valley  
N.A.M.I.-National Alliance on Mental Health  
Texas A&M AgriLife Do Well Be Well With Diabetes Program
- 11:45 A.M.-12:00 Noon- Evaluation of CPB meetings this past year
- 12:15 P.M.-1:00 P.M.      Lunch and networking!
- 1:00 P.M.-1:30 P.M.      What's up with CPB?

## SAMPLE RESULTS FROM CPB EVALUATION

### **What did you like the most about CPB meetings?**

- Networking-current new information of all agencies (80% OF RESPONSES)
- Networking, knowing what other agencies are doing, resource table
- Networking and always finding out something new about other agencies
- Everyone coming together sharing new information & new resources. I like putting a face with a name/business.
- The information
- Meeting new folks
- Networking & information
- Lots of good information and learn something new every time
- The broad scope of ideas and agencies presented. The activity to list agencies broken down by need and specific populations was great. I like the activities and the information that was presented.

## What did you like the least about CPB meetings?

- Long Winded persons
- Nothing comes to mind
- Lunch menu, what about salad and healthy food
- Sharing
- Room too cold sometimes
- Not a diverse selection of agencies.
- Listing exercises like the mapping
- Being new, I was a little lost.
- Limit time people/organization monopolize for personal agendas.
- Time wasted on talking about unrelated topics.

## What should be added to CPB meetings?

- Speakers
- More training opportunities-enjoyed the media training today
- Entertainment?
- Bring more businesses & Chamber of Commerce members into the group for at least one meeting
- Highlight agencies – for presentations
- Professional Development Training
- Add a highlight section to the agenda and invite specific organizations that offer highly needed services.
- Give them time to fully explain services & processes.
- Maybe show examples of families that were helped and families that fell through the cracks and try to figure out how to fix that problem.

## **What is the Number One barrier facing families seeking assistance?**

- Transportation
- Affordable Housing;
- Income level
- The “system” bureaucracy
- I think it would be knowledge of the assistance available
- Transportation
- Not enough funding
- Available Transportation
- Lack of health care
- I would say people at the agency not willing to help, sometimes, not all the time
- Understanding how their benefits work
- Knowing where to go for assistance
- Lack of financial resources
- Not knowing where and when to go

- Knowledge of services
- Silos of agencies
- Access & transportation
- Housing and child care
- Not enough resources
- Knowing where to go to get services and making it to all the different offices
- Not meeting particular qualifications for a program
- Lack of or overwhelming amount of information on services.
- Many times misinformation.
- Some families are still unaware and not knowledgeable about the services that are offered.
- Knowing what is available and how to access.
- Process is too overwhelming or invasive when accessing a service.
- Eligibility criteria too stringent.
- Assistance is limited or waiting time to receive is too long.
- Knowledge of where to go for help.

## What can the CPB do to help overcome that barrier?

- Referrals
- Continue to work toward a central intake form
- Continue to make everyone aware of this; help support Health for All and other non profit agencies get the word out on how they can help.
- Sharing knowledge
- Wrap around services from agencies.
- How to get financial support to help families.
- Keep pushing to get the word out.
- Streamline services,
- Inform providers so they know other services that they do not offer.
- They will provide me with update of meeting
- Continue to network with one another and talk about barriers and how to overcome them.
- Consolidate information

## What can the CPB do to help overcome that barrier?

- Advocate for increased financial resources to expand programs/services
- Send info home from school with children.
- Radio and news both in English and Spanish.
- Train everyone's staff to be productive when asked for information and not just pass it on to the next agency. Ex. Taking time to listen and help the family.
- Streamline ability to help clients between services.
- More marketing and promotion
- Compiling the lists developed today and disseminating that information.
- Minimize the bureaucracy and paperwork.
- Use more "realistic" eligibility criteria.
- Minimize waiting period to receive assistance and lengthen time on assistance to allow greater chance of self-sustainability.



# CPB Agencies 2017

Agencies on Project Unity's Community Partnership Board	Agency Contact	Services Offered	Child Abuse/Neglect Prevention Services Provided
A&M Church of Christ Lincoln House of Hope	Don Sweeney or Buddy Kirk: 979-693-8148	GED, Basic Needs, WIC, Alcohol and Drug Abuse Counseling	No
<b>Aggieland Pregnancy Outreach</b>	<b>Kim Schams 979-764-6636</b>	<b>Mama Club, New Mother Support Groups</b>	<b>Yes</b>
Big Brothers Big Sisters	Terry Dougherty 979-224-3660	Mentoring services to children 6- 18 years of age	No
Brazos County Adult Probation	Jennifer Goerig 979-361-4410	Services for adults on probation	No
Brazos County District Attorney Office	Jarvis Parsons, DA 979-775-7400	Collaborate with district attorney regarding domestic violence in Brazos County	No
<b>Brazos County Health Department</b>	Ken Bost 979-361-4440	Immunizations, Health Education, Brazos Health Coalition	No
Brazos County Juvenile Probation	Doug Vance 979-823-3544	Services for juveniles on probation	No
Brazos Interfaith Immigration Network	Teresa Rivera 979-393-8228	Immigration Services, Basic Needs	No
Brazos Valley Affordable Housing Corp.	Paul Turney 979-595-2809	Housing Assistance, Small Dollar Loan Program, Financial Fitness Center	No
Brazos Valley Community Action Agency	Eric Todd 979-846-1100	Early Head Start, Head Start, Health Point FQHC, Energy Housing Assistance, Women, Infants and Children	No

# CPB Agencies 2017

Agencies on Project Unity's Community Partnership Board	Agency Contact	Services Offered	Child Abuse/Neglect Prevention Services Provided
Brazos Valley Council of Governments-Center for Regional Services	Tom Wilkinson 979-595-2800	Workforce (WIOA and TANF), Childcare, Housing, GED classes, Indigent Health Care	No
<b>Brazos Valley Council on Alcohol and Substance Abuse</b>	<b>Crystal Crowell</b> <b>979-846-3560</b>	<b>Substance Abuse Counseling, Prevention Services, Baby Love</b>	<b>Yes</b>
Brazos Valley Food Bank	Shannon Avila 979-779-3663	Food	No
<b>Brazos Valley Maternal and Child Health Clinic</b>	<b>Lynn Yeager</b> <b>979-595-1780</b>	<b>Prenatal Services</b>	<b>Yes</b>
<b>Bryan Independent School District</b>	<b>Joyce Jones</b> <b>979-575-6060</b>  <b>Tara Dupper</b> <b>979-209-7042</b>  <b>Melanie Rodgers</b> <b>979-209-1059</b>	<b>Pre-K thru 12<sup>th</sup> grade, Adult Learning Center (GED and English as a Second Language) and Homeless Children Services, Pregnant and Parenting Teen Services</b>	<b>Yes</b>
Bryan Housing Authority	Marilyn Johnson 979-822-2013	Subsidized housing for low income persons	No
<b>Catholic Charities and The Gabriel Project</b>	<b>Mari Malaga</b> <b>979-822-9340</b>	<b>Basic Needs Support, Utility, Rental, support for pregnant mothers up until the child reaches 1 year old.</b>	<b>Yes</b>

# CPB Agencies 2017

<b>Agencies on Project Unity's Community Partnership Board</b>	<b>Agency Contact</b>	<b>Services Offered</b>	<b>Child Abuse/Neglect Prevention Services Provided</b>
Children's Museum	Jabot' Colvin 979-779-5437	Child centered learning for children 3-12 years of age.	No
City of Bryan Community Development	Alsie Bond 979-209-5175	Down payment housing assistance; deposit assistance	No
City of Bryan Police Department	Wayland Rawls 979-209-5385	Collaborate with domestic violence referrals from lethality assessments conducted on the scene of a domestic violence call.	No
City of College Station Community Development	Debbie Eller	Down payment housing assistance; deposit assistance	No
City of College Station Police Department	Brandy Norris 979-764-3600	Collaborate with domestic violence referrals from lethality assessments on the scene of a domestic call.	No
College Station ISD	Sharon Jackson 979-764-5423	Head Start; Pre-K thru 12 <sup>th</sup> and Homeless Children Services	No
College Station ISD	Eric Roberts 409-356-3979	Transition services for when students turn 14 to help determine future path	No
<b>Early Childhood Intervention: Easter Seals of East Texas</b>	<b>Amy Tutoki 979-776-4788</b>	<b>Serves children 0-3 years of age with disabilities</b>	<b>Yes</b>

# CPB Agencies 2017

Agencies on Project Unity's Community Partnership Board	Agency Contact	Services Offered	Child Abuse/Neglect Prevention Services Provided
Family Promise (Homeless Shelter)	Phoebe Simmons 979-268-4309	Shelter for families with children	No
Habitat for Humanity	Andy York 979-823-7200	Housing	No
Health for All	Liz Dickey 979-774-4176	Free medical care for the uninsured	No
La Hacienda Treatment Center	Mason Payne 979-846-9500	Intensive outpatient treatment program dealing with chemical dependency.	No
Lone Star Legal Aid	Michelle Gunter	Provide civil legal assistance to sexual assault survivors	No
Mental Health and Mental Retardation Authority	Bill Kelly 979-361-9815	Mental health services for children and adults.	No
National Alliance on Mental Illness (NAMI)	Julie Overstreet 979-832-7200	Mental health services for parents and other family caregivers of children and adolescents who have either been diagnosed with a mental health condition or who are experiencing symptoms but have not yet been diagnosed	No
Pride Community Center	Judy LeUnes 979-492-2889	Services for Lesbian, Gay, Bisexual, and Transgender to include legal, healthcare, financial, etc.	No

# CPB Agencies 2017

Agencies on Project Unity's Community Partnership Board	Agency Contact	Services Offered	Child Abuse/Neglect Prevention Services Provided
1. Project Unity	Jeannie McGuire 979-595-2900	Provides TFTS child abuse prevention services though Parenting Wisely (ages 3-17); Provides Supervised Visitation Services; Provides Co-Parenting Services; Provides Medical and Housing Services for individuals diagnosed with HIV/AIDS including women and youth.	Yes
1. Chi St. Joseph Healthy Communities	Fawn Preuss 979-731-1231	Parent education; prepared childbirth, breastfeeding, newborn care, and Infant Only CPR class.	Yes
1. Chi St. Joseph Faith Advisory Network	Mary Clare Carden	Agency and faith based groups coordination using Charity Tracker	No
1. Scotty's House Child Advocacy Center	Cary Haynes	Services for children who have been abused	No
1. Sexual Assault Resource Center	Martha Garcia Opersteny 979-731-1000	Services for individuals who have been involved with any kind of sexual violence	No

# CPB Agencies 2017

<b>Agencies on Project Unity's Community Partnership Board</b>	<b>Agency Contact</b>	<b>Services Offered</b>	<b>Child Abuse/Neglect Prevention Services Provided</b>
Single Mothers Created 4 Change	Raquel Masco 979-575-1034	Transportation to medical and dental appointments, job searches, and job interviews	No
St. Vincent de Paul Society	George Caudle 979-823-4369	Utility, Rental, Clothing assistance	No
Telehealth Counseling Clinic	Cary McCord 979-845-5311	Counseling services through telehealth	No
<b>Texas Agrilife Extension Service</b>	<b>Flora Williams 979-823-0129</b>	<b>Nutritional classes, prevention of drug and alcohol abuse classes, Family Strengthening</b>	<b>Yes</b>
Texas Department of Family and Protective Services	Brian Webb 979-776-3637	Child Protective Services	No
The Bridge Ministries	Monty Hunt 979-704-6037	Medical care, dental care, basic needs	No
<b>Twin City Mission</b>	<b>Doug Weedon 979-822-7511</b>  <b>Laury Kasowski STAR Program</b>	<b>Shelter, Transitional Housing, STAR program, Shelter for Domestic Violence Victims</b>	<b>Yes</b>
<b>United Way of the Brazos Valley</b>	<b>Lindsey LeBlanc 979-696-4483 ext 113</b>	<b>Financial Innovation Fund 2-1-1 Call for Help</b>	<b>Yes through funded agencies</b>
Voices for Children (CASA)	Liana Lowey 979-822-9700 ext 109	Child advocacy through the court system	No

## OTHER MATERIALS

- TASK ANALYSIS
- SAMPLE AGENDAS
- SAMPLE MINUTES

# THANK YOU!

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